

Dear Andy

Just a short note to express my appreciation for the work you recently did for me. It was a big job, particularly on the flat roof over the TV room, but you tackled them all with patience and expertise, solving the massive damp (more like a river) problem where others had previously failed. Even though the rains sometimes played havoc with the schedule, they proved that the solution worked!

I appreciated your hands-on approach, that you were always on-site to supervise and that you explained very clearly what needed to be done, why there was a hold-up and how it would be sorted, etc. You also left the premises neat and tidy at the end of each day.

I would have no hesitation in recommending you to anyone who is struggling to solve their damp problems.

Yours sincerely, Jan Dijkman